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CRITTENTON SERVICES, INC. ANNUAL REPORT





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ANNUAL REPORT

CRITTENTON SERVICES, INC.

mission statement

We embrace children and families in need with nurturing services to help them achieve self-sufficiency

MESSAGE FROM THE PRESIDENT



"The more you know, the more you know you don't know." The quote is attributed to Aristotle, but it is as current as the work we do at Crittenton today. After 118 years of serving children and families in need, we still examine and re-examine our programs. We continuously challenge ourselves to meet the complex needs of those we serve, with a commitment to learning and to healing. The work of this past year truly reflects that commitment.

We focused on the intricate set of elements that affect the developmental growth of the children and families we serve. We solidified what we have learned about rural poverty, not simply as a socioeconomic marker, but as a system of deprivation that fosters chronic trauma. The chronic trauma, the systematic experience of childhood adversity, provides a flawed framework for brain development. When we address the "flaws" or developmental deficits, we not only help a young person find resiliency, confidence, and hope, but an opportunity to step free from what is frequently a multi-generational cycle of abuse and neglect. Healing trauma fosters healthy families now and for the future.

Our commitment to healing means renewed intentionality in the working environments of the residential program and the homes of the families we serve. As part of this effort, we are committed to using the most current, evidence-based, trauma-informed practices. Clinical and direct care staffs

are fully engaged in training, which has resulted in a common fluency of practice and communication.

This year also marked a commitment to extending our continuum of care. Crittenton is launching a specialized transitional living program, designed for young women who are "aging out" of the foster care system. True to our mission, we will accept young women who are pregnant or parenting who are transitioning to full independence—this specialization makes the Crittenton transitional living program the first of its kind in the state. The transitional living house, located near our campus, is still being renovated, transformed into a safe, comfortable, welcoming home.

"The more we know, the more we know we don't know," stands as an energizing challenge. We have had a great year of opportunity, learning and growth—hand in hand with staff, board members and numerous community supporters. Thank you for your understanding, compassion, time and support that have allowed us to continue transforming the lives of those we serve, one child and one family at a time.

A handwritten signature in black ink, reading "Kathy F. Sjogren". The signature is fluid and cursive, with a large, stylized initial 'K'.



Crittenton Services, Inc.

Believe Achieve Empower

1-800-280-2229 • www.florencecrittenton.net

CONTINUUM OF SERVICES

CORE SERVICES

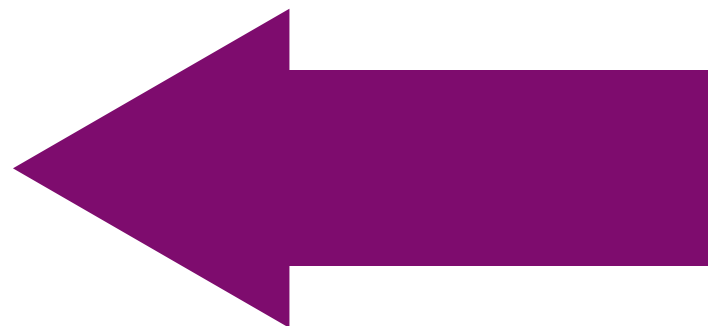
Crittenton Services, Inc. is a trauma-informed behavioral health agency serving more than 650 young women, children and families from all 55 counties of West Virginia. A comprehensive continuum of care is provided through four distinct programs—a fifth program, transitional living, begins in spring, 2014.

Crittenton's residential program is the only licensed maternity care treatment facility in the state. It is designed for girls 12-18. While the program specializes in the needs of pregnant/parenting young women, up to 30% of clients are neither, but are referred to Crittenton because of the gender-specific, trauma-informed environment and treatment. They are young women with all the vulnerabilities of the adolescent, experienced through the lens of abuse, neglect, sexual assault, mental illness and addiction.

Wellspring Family Services is the home-based, outpatient counseling service. Wellspring operates in 18 counties, with five regional offices in Wheeling, Weirton, New Martinsville, Parkersburg and Morgantown. Currently, more than 550 clients (children, families and individuals) rely on the community-based program. As an in-home, outpatient service, it is a supportive, professional resource for those who might otherwise struggle with mental illness and addiction in isolation.

The **Intensive Educational Outpatient program (IOP)** bridges the environment of the residential program with the in-home services of Wellspring. Eligible young women in Ohio County spend the school day in the residential classroom, which is designed to meet behavioral mental health needs. Afternoons and evenings are time for in-home therapy with a Wellspring therapist.

Crittenton's **Cradles to Crayons Child Care Center** offers infant and toddler care at its Elm Grove and Wheeling Park High School sites. Before and after care programs for school-aged children operate at Woodsdale, Steenrod and Middle Creek Elementary Schools. Middle Creek care includes children enrolled in the universal pre-kindergarten program.



CRITTENTON UNVEILS TRANSITIONAL LIVING: FIRST OF ITS KIND IN WEST VIRGINIA

SPRING 2014: TRANSITIONAL LIVING

The transitional living program is a step closer to independent living for young mothers, aged 17 or older, who are no longer eligible for traditional residential programs. In the state of West Virginia, there are less than 50 beds available for all young people who are “aging out” of traditional residential treatment.

Recognizing the critical need for the program, Crittenton has purchased a home in Elm Grove. Extensive renovations include electrical, plumbing and fire safety improvements, as well the addition of a second bathroom. The house will accommodate up to six residents.

“Once kids ‘age out’ of the state system of custody, they have to navigate their own way into independent self-sufficiency, frequently without family or community support,” says Chris Byers, Vice President, Residential Program.

The program is the first of its kind in West Virginia: fully licensed, trauma-informed, gender-responsive, and specific for pregnant or parenting young women. The program will follow the evidence-based Transition to Independence Process (TIP) model. The TIP model engages young women in planning for the future, utilizing culturally sensitive and gender appropriate developmental services. Each young woman will be employed and/or enrolled in education or vocational training.

Transitional living is a “next step,” a step taken with supportive accompaniment. The availability of Wellspring Family Services and Cradles to Crayons Child Care offers encouragement and structure.

The progression from an adolescence marked by early parenthood and developmental challenges to confident, competent young adulthood is complex and, at times, overwhelming—one that no young woman should have to face alone. With the new transitional living program, less young women in our state will have to.

COMMITTED TO TRAUMA-INFORMED INTERVENTION

For the past three years, Crittenton has committed to designing treatment models on the ARC framework. The ARC framework is an approach to understanding traumatic stress, organized in three developmental domains: Attachment, Self-Regulation, and Competency. ARC organizes treatment targets and creates a common vocabulary for understanding trauma and trauma-informed treatment. The ARC framework is based the research and writings of Dr. Margaret Blaustein and Kristin Kinniburgh of the Trauma Center at Justice Resource Institute, Boston.

The goal of the trauma-informed effort is to become a self-sustaining, ARC-based agency, able to provide internal, continuous training. Therapeutic staff from the residential and Wellspring programs are working together to develop a comprehensive curriculum. Dr. Joseph Spinazzola, from the Trauma Center at Justice Resource Institute, is a resource for this project. Consultation with Spinazzola helps the staff to translate coursework, training, experience and intuition into materials that will become the agency's practical guideline for best practices. All staff at Crittenton, in every department and at every level, receive training on trauma and its effects.

Chronic trauma is a complex system, where environment, biology and socioeconomics meet. Without intervention, the assaults and deficits from childhood are a life-long legacy. Research shows that the developing brain

structure is actually altered to contend with the chaotic environment. Self-protective responses override higher reasoning, appropriate emotional reaction and social development. As a result, the child, with cognitive and emotional limitations, makes poor choices with damaging long-term costs—a greater likelihood for alcoholism, depression, illicit drug use, liver disease, sexually transmitted disease, smoking, intimate partner violence, adolescent pregnancy, early initiation of smoking and sexual activity, and more.

In practice, understanding trauma means a better understanding of clients. Having a vocabulary or system of examining trauma allows staff to understand exactly what the cognitive and emotional deficits a client has developed for survival and how best to address “missing” pieces that limit a successful future. It is demanding work.

“People are not a set of behaviors. When we can enter into what a client’s experience has been, we see him or her with a new depth. Helping a client to build new resiliencies and skills, step by step, is transformative,” says Beverly Petrelli, Vice President of Community Services.



LEGISLATION FOR WEST VIRGINIA CHILDREN

Crittenton Services, in association with the West Virginia Child Care Association, supports the WV Legislature's adoption of a universal assessment tool for at-risk kids. The proposed legislation is the result of Crittenton staff and members of the Child Care Association having a conversation with legislators to address the fractured nature of care for children.

Children "in care" seldom receive services from just one entity. Typically, they travel through two or more agencies—the juvenile justice system, child protective services, youth services, and court systems. For every system, there is a different jargon, mission and service offered to the child. These systems have become disconnected, ultimately failing the child.

Having a universal assessment tool will allow information to be collected, assessed and shared in a way that is useable across systems, which ultimately will build mental health treatment services that meet the specific needs of each child, streamline use of scarce resources and create better, measureable outcomes. Over time, the measureable outcomes can be evaluated to design more effective and efficient systems for the delivery of mental health treatment services.

Senator Donald Cookman introduced the legislation as Senate Bill 401 in the 2014 session. "I am grateful to Crittenton for forging ahead and bringing this issue to Charleston. It is long overdue. Who better to spearhead this legislation than an agency that has served young girls, children and families for more than 118 years? Crittenton Services and its leadership and staff know and care for these children and want what's best for them. So do I," explains Cookman.

Senate Concurrent Resolution 49 refers the implementation of a standardized comprehensive universal assessment tool for study by the Legislative Oversight Commission on Health and Human Resources Accountability. The product of the study will be presented in the 2015 Legislative session.

"It has been a privilege to work with local legislators and legislators from all over the state who are committed to better care for West Virginia children. The interim study will help to better express the need and goals of universal assessment for improved clinical outcomes management," says Kathy Szafran, Crittenton President and CEO.



LOCAL DIGITAL MARKETING FIRM SPENDS A DAY WITH CRITTENTON SERVICES

It started as an idea of a reward and turned into an effort in team building. For the employees of Direct Online Marketing, most days involve hours and hours behind desks. The Wheeling firm specializes in search engine marketing, a digital marketing strategy that helps clients drive quality traffic to their websites. Business is good.

"Our business has really exploded, and the team has worked extremely hard to provide the service and results our clients expect," said Direct Online Marketing President Justin Seibert. "As a reward, we decided to have a summer fun day."

Seibert asked his team to submit ideas of what they would like to do on their reward day. The group members, who are largely active in the community, expressed a desire to do a community service project with some of their time.

As a Wheeling native, Seibert's curiosity was piqued when an employee suggested Crittenton Services for the service day activity. "When my employee mentioned the organization, other employees were interested to learn that Crittenton Services provides more than just maternity care," Seibert explained. "This was a great opportunity for all of us to familiarize ourselves with the organization in addition to helping provide it a little help in fulfilling its mission."

While half of the group helped sort through clothing donations, the other half of the group went to the Wheeling Wellsprings

office to help with fall cleaning. They washed windows and blinds and ironed and hung new curtains, going above and beyond what was asked of them. Having volunteers complete this work allows agency staff to stay out on the road seeing clients.

"The work [Direct Online Marketing] did last week was the kind of chores that staff cannot complete due to their own work demands," said Crittenton Services Vice President of Community Services Beverly Petrelli. "Unfortunately, the work does not get done unless volunteers offer to assist us."

Petrelli and Crittenton staff members were nothing less than impressed with Seibert and his Direct Online Marketing employees. "These great folks were friendly, personable, hardworking and caring individuals," Petrelli said. "Volunteers who go out and serve, regardless of the work, are the best of the best."

Seibert and his team felt the benefits as well. "Part of the benefit comes from just being able to get out of the office on a normal work day. We spend almost all of our days in front of computer screens, so getting out from behind a desk is welcome, indeed," Seibert said. "And, of course, the best part is the feeling you get from being able to give at least a little something back to an organization that is such a huge positive force in our community."

Seibert says the staff of Direct Online Marketing plans to continue doing community services days in the future.



LORRIE'S STORY

Lorrie is the successful, active mother of three grown children and a grandmother of four. She has been married for 30 years to her high school sweetheart. One of her sons is a respected law-enforcement officer, working in a K-9 unit. Her other son is an accomplished professional athlete, a pro lineman for the Buffalo Bills and a former Pittsburgh Steeler. Her daughter is a Air Force wife and stay-at-home mother of three.

In her professional life, Lorrie has worked for fifteen years in her local hometown banks. Her greatest life accomplishment, she will assure you, is her family. From the outside, one could not imagine that Lorrie's early life was anything less than ideal. What could she possibly have as a connection with Florence Crittenton Home?

Once she was a scared, lost 15 year old, mother-to-be, needing guidance, education, a safe environment, and most of all, love. "My name is Lorrie Legursky. All those things, and more, were provided to me at Florence Crittenton."

LORRIE'S STORY

This year, my daughter and I had the honor of touring the facilities at Crittenton Services, the place I once called "home." Much has changed since my time there. Most importantly, there is the new transitional living home. That would have been an incredible asset to myself and many other girls who decided to keep their babies.

Those 32 years ago, I was required to leave the home immediately after I gave birth. Crittenton wasn't licensed to keep babies at the facility. Today, mothers are encouraged to stay and learn life skills. Many girls have been neglected and/or abused and do not have the skills for nurturing the new addition in their lives. The trained and loving staff at Crittenton offers those skills to the new mommies. This is life changing. This can break negative cycles. This brings life, love and hope!

I am honored to say I am a success story of Crittenton Services. I am what Crittenton stands for! I wish I lived closer to this wonderful place of hope, so that I could return what was given to me. I serve at my local pregnancy crisis center and am the secretary of our county's prolife organization.

My beautiful, compassionate daughter, born at the Crittenton home 32 years ago is a stay-at-home mommy to her babies. Her family is her number one priority. Friends, a cycle was broken when Crittenton changed my life. I thank God first for His blessings...and Crittenton for their gift of hope.

RESIDENTIAL SERVICES

*Specializing in treatment and education for young women 12-18 years of age
– pregnant and/or parenting or not – transcending abuse and neglect*

120

90

30

79.25

32%

100%

63%

46.75%

25.5%

“ I found myself and a new world
because of Crittenton Services. Thanks
to all of you!”

“Without Crittenton and its staff, I
wouldn't be alive today. Thank you to
all of the staff. They are my angels.”

lives transformed

adolescents

infants

of girls maintained custody of their children.

of clients achieve 80% or better of the treatment goals.

of clients received routine health care, prenatal care and well-baby checks, achieving full compliance with EPSDT* guidelines.

of clients were released to a less-restrictive setting, such as foster care, family home, or independent living.

of clients demonstrated academic progress related to their educational goals, as evidenced by promotion to the next grade level, completion of GED, or being "on target" for these goals at the time of discharge.

of discharged clients graduated from the "Butterfly Becoming Program."

CRADLES TO CRAYONS



90%

100%

98%

94%




Development childcare for infants, toddlers, and preschoolers

of pre-school students who were eligible demonstrated readiness for kindergarten.

of parent satisfaction surveys indicate very strong agreement that children are safe and supervised in a positive environment.

of children and families reported satisfaction with services.

of daycare staff are STARS* registered providers.



"We love Mrs. Heather and Miss Jenna. Couldn't have asked for two nicer people to care for our son."

"I am so thankful that you've come to our school to provide childcare."

"The ladies who work with my child are amazing."

*STARS is the State Training and Registry System, with a mission to improve the quality of care and education for young children and their families in West Virginia by enhancing the skills and career opportunities for all those who care for and educate our youngest citizens. Registration requires an average of 18 hours annually of continuing education.

INTENSIVE OUTPATIENT PROGRAM

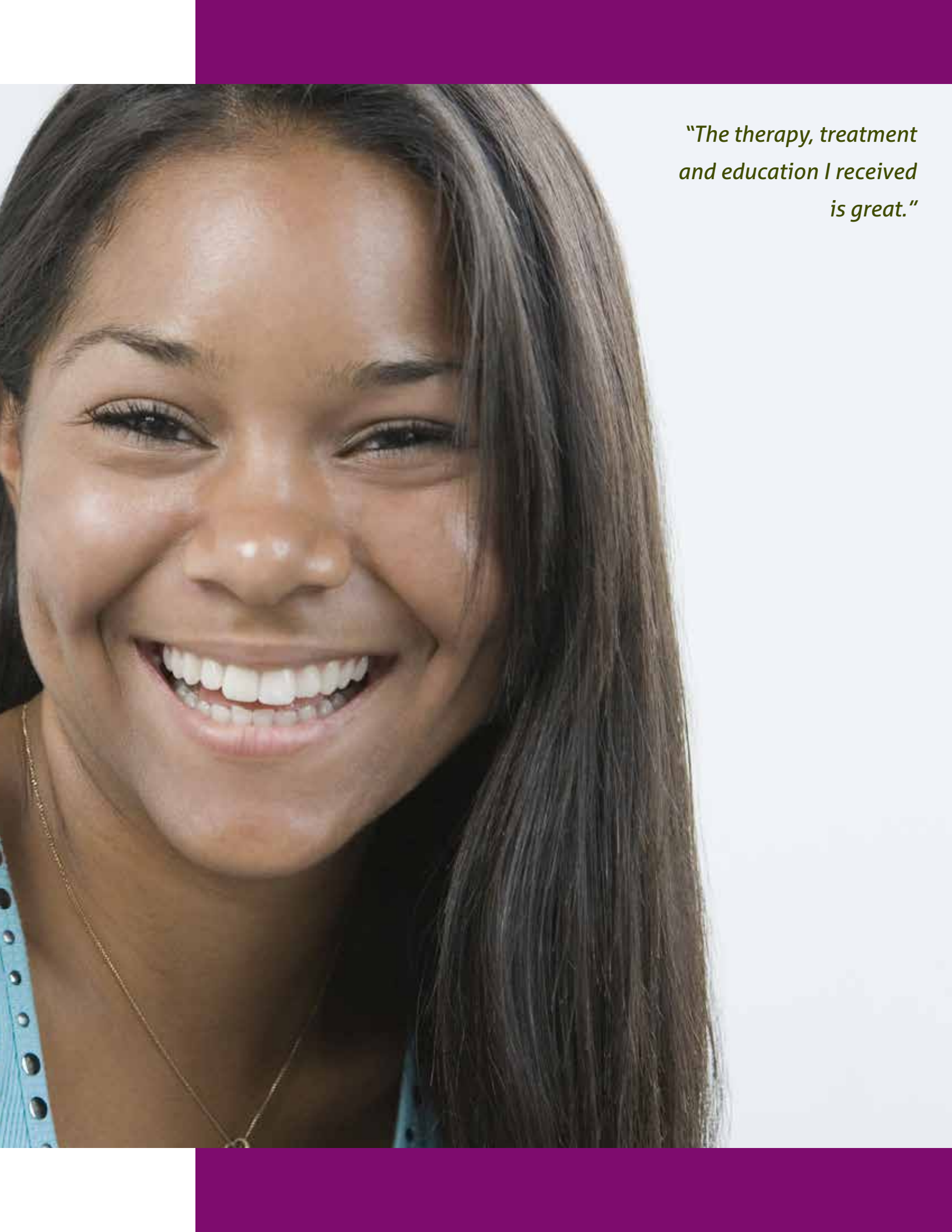
Offering an educational environment that meets the academic needs of young women while teaching and modeling adaptive pro-social behaviors to achieve optimal self-sufficiency, competency and academic success

Served: **5** clients

The IOP is a specialized program, in conjunction with Ohio County Schools, for girls between the ages of 12 and 18 who are struggling in school, feeling frustrated, angry or depressed, using drugs or alcohol to deal with uncomfortable feelings and/or getting into trouble at home or in their communities.

50% of clients incur no further system charges.

50% of clients remain at home or are placed in an alternative safe environment.



*"The therapy, treatment
and education I received
is great."*

WELLSPRING FAMILY SERVICES

Restoring stability to families through a broad range of outpatient services delivered in our regional offices and at clients' homes or schools

Served: **1,288** total clients

838 children

450 adults

More than **12,969.50** hours
of intensive individual and family therapy

95% of clients report overall satisfaction
with services upon discharge

92% of clients report same or improved
levels of functioning 30 days after discharge





"Amy Serig has been a godsend. My daughter has come a long way. I respect the way she approaches my daughter. Keep having the in-home services."

"Ms. Kris motivated me and my family to develop a stronger relationship and taught me how to deal with them properly. Ms. Brandy is also seeing my children and they are showing improvements in their attitudes and behavior."

"Ida is an excellent therapist."

"Emma was very nice and helpful. She did a wonderful job."

Professional Staff: 36

Site Directors: 4

Therapists: 9

Case Managers: 7

Secretaries: 4

Psychologists: 3

Contract Therapists: 9

FROM “PINK” TO “LUNCHEONS”

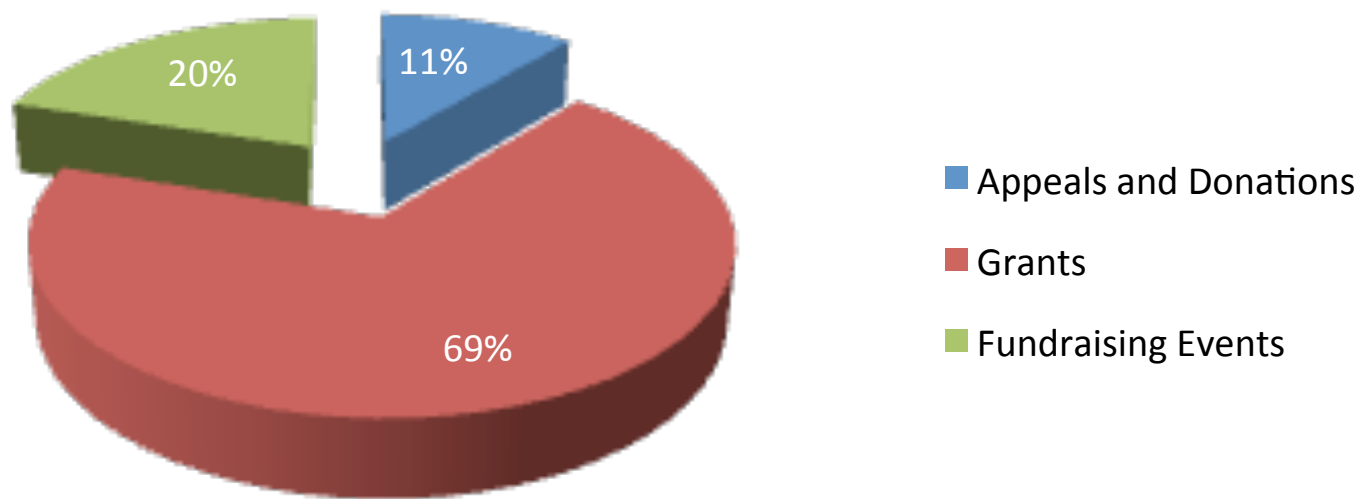




Without the support of the community, Crittenton Services couldn't continue its mission. With our two annual fundraisers, Soup & Salad Luncheon and Paint the Town Pink, along with donations throughout the year, the community continues to support our agency and the children and families we serve. Paint the Town Pink: Wild in Pink is Saturday, April 5, 2014 at 7 p.m. at the Wheeling Artisan Center. We hope to see you there! For more information, call 304-242-7060.

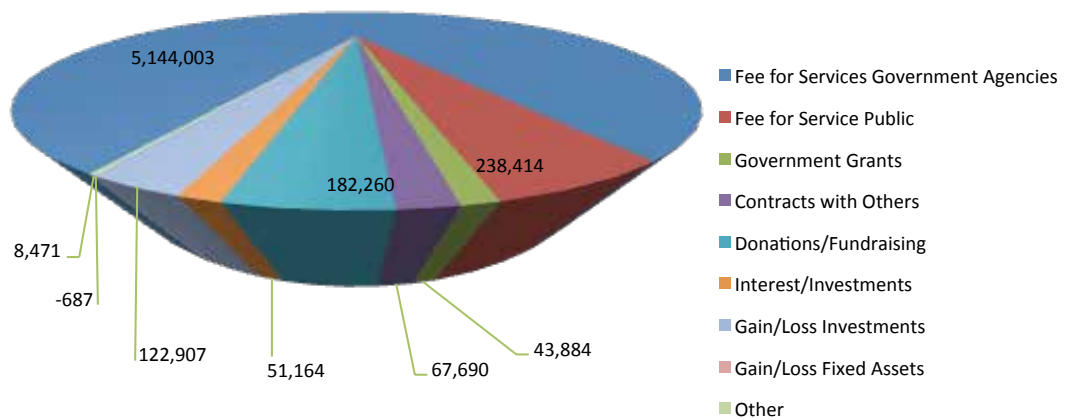


2012-2013 Fiscal Year



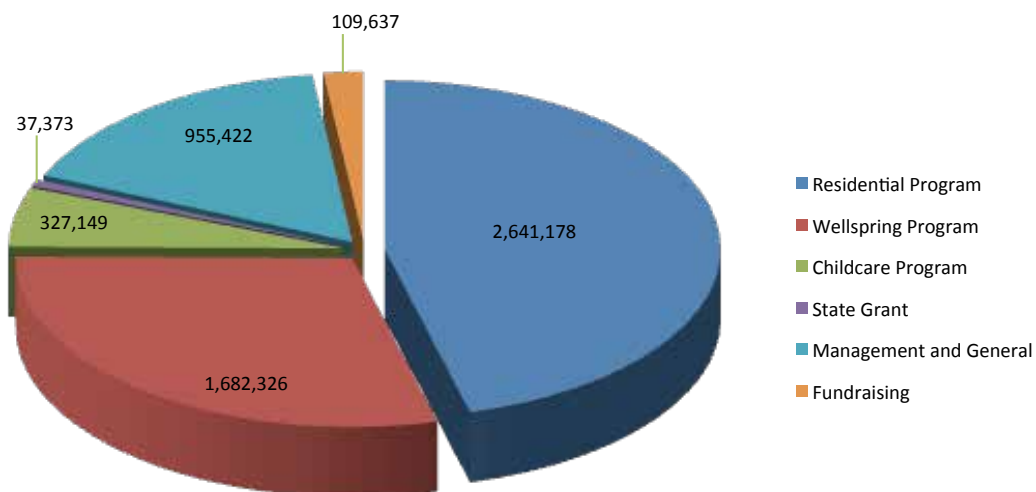
REVENUE

Fee for Services Government Agencies	5,144,003	87.81%
Fee for Service Public	238,414	4.07%
Government Grants	43,884	0.75%
Contracts with Others	67,690	1.16%
Donations/Fundraising	182,260	3.11%
Interest/Investments	51,164	0.87%
Gain/Loss Investments	122,907	2.10%
Gain/Loss Fixed Assets	-687	-0.01%
Other	8,471	0.14%
Total	5,858,106	100.00%



EXPENSES

Residential Program	2,641,178	45.91%
Wellspring Program	1,682,326	29.24%
Childcare Program	327,149	5.69%
State Grant	37,373	0.65%
Management and General	955,422	16.61%
Fundraising	109,637	1.91%
Total	5,753,085	100.00%



INDIVIDUAL BENEFACTORS

*Crittenton Services, Inc.

Board of Directors

+Crittenton Services, Inc. Employee

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Ms. Hilary Kinney
Ms. Kimberly Kinney+
Mr. & Mrs. Wilkes Kinney*
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Ms. Renee Milliken
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Mrs. Tamsen Mull
Ms. Adriene Myers
Ms. Betty Jane Myers
Mr. John Nally
Ms. Anne-Melissa Nash+
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Ms. Sandy Oliver
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Ms. Cathy Palmer
Sister Mary Palmer
Mr. Arvind Paranjpe
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Ms. Amy Smith+
Ms. Carolyn Smith
Mr. Dale Smith
Ms. Lindsay Snively
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Ms. Jennifer Spencer+
Ms. Valery Staskey+
Ms. Mary Stein+
Dr. Vija Stein
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Ms. Cherish Stewart+
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Mr. & Mrs. Barry (Kathy) Szafran+
Ms. Gloria Taylor+
Ms. Guadalupe Taylor
Ms. Sue Taylor+
Mr. & Mrs. Joseph Templin
Mr. Brian Thomas
Ms. Sue Thompson*
Ms. Beth Tieman
Ms. Becky Tomblin

Mr. & Mrs. R. Brawley Tracy
Ms. Brenda Tyler+
Ms. Mika Vicki Vanaman
Dr. Dianna Vargo
Mr. Nicholas Voyiatt
Mr. & Mrs. Andrew Wasulko
Mr. & Mrs. David Wasulko
Mr. & Mrs. Wayne Wasulko
Mr. Arden Watson
Ms. Mary Weaver
Ms. Lauren Wiegel+
Mr. Dick White
Ms. Martha White
Ms. Nicole White
Ms. Rachel White
Ms. Tiffany Whitt
Mr. Peter Wildey
Ms. Janice Williams
Mr. Charles Wilson
Mr. & Mrs. William Wilson
Mr. & Mrs. Mark Woodyear
Ms. Deborah Wright
Ms. Melissa Yeso
Senator & Mrs. Jack Yost*
Mr. Dana Young+
Ms. Sandy Young
Mrs. Edouard Ziegler
Ms. Denise Zombotti

MEMORIAL GIFTS

In Memory of Bob & Jean Whiting
Ms. Priscilla Nieman

In Memory of H. Levenson
Mr. Robert Levenson

In Memory of Sarah Pennybacker
Pennybacker's Lawn Service

FOUNDATIONS, CORPORATIONS & ORGANIZATIONS

Abbey's Restaurant
All Good Things Catering
Altmeyer Funeral Home
American Plate Glass
Applebee's, Triadelphia
AT&T United Way Giving Program
Bashore Drapery
Bath & Body Works, Washington and St. Clairsville
BB&T Bank
Belmont Savings Bank
Ben Franklin Crafts, Wheeling
Benwood Clinic
The Bernard McDonough Foundation
Bethani's Bouquets
Bordas & Bordas
Bullfrogs & Butterflies
Cabela's Distribution Center
Cafaro Foundation
Carenbauer Distributing
Casa di Vino
Casey, Chapman & Mushet
Cass Scenic Railroad State Park
Chapman Corporation
Chase Bank
The Children's Museum of the Ohio Valley
Christ United Methodist Church, Wheeling
The Christian Fellowship Foundation
Christy's Cakes & Catering
Civic League of Warwood
Clear Channel Communications
Coleman's Fish Market
Comcast
Commonwealth Financial Services
Community Foundation for the Ohio Valley
Community Lutheran Partners, Inc.
Consol Energy Corporation
Costanzo & Associates, PLLC
Creekside Resort & Spa
Dalby, Barger & Associates
DeFelice brothers Pizza, Bethlehem
Delta Kappa Gamma Society
Diana's Cakes & Catering
DiCarlo's Pizza, Wheeling
Diocese of Wheeling-Charleston
Dollar General Literacy Foundation
Dominion Foundation
Eat & Park, Triadelphia
Elm Grove Civics
First Choice America
First Christian Church, Wheeling
First Presbyterian Church, Moundsville

Fitzsimmons Foundation
Fort Henry Quilt Guild
Generations Restaurant & Pub
Gompers Pharmacy
Good Mansion Wines
Gus's Goodies
Hall of Fame Café
Hancock County Association of Retired School Employees
Happy Tails Pet Salon
Hazel Ruby McQuain Charitable Trust
Helen J. Prince Foundation
Highmark Blue Cross & Blue Shield
Hughes Gift Gallery
Jebbia's Market
Kiwanis Club of Wheeling
Kremm Enterprises
Kristen's Salon & Spa
Kroger
La Carezza De Cielo Hair Studio
Lamar Outdoor Advertising
Laws of Attraction Salon
Levenson Family Charitable Foundation
Lowe's
Mail America
Main Street Bank
Matheson TRIGas
Max and Victoria Dreyfus Foundation
McMechen Women's Club
Med Express Urgent Care
Mehlman's Cafeteria
Meyer's Memorial Fund
Moundsville Women's Club
Mountaineer Race Track & Gaming Center
The National Crittenton Foundation
Oglebay Institute
Oglebay Resort & Conference Center
Ohio County Public Library
Ohio Valley Roller Girls
Olive Garden
Oliver's Pies
Omni William Penn Hotel
Panhandle Cleaning & Restoration
Papa John's Pizza, Wheeling
Parkhurst Dining Services
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River Expeditions
River Valley Child Development Services
Roney's Point United Presbyterian Church
Retired Senior Volunteer Program
Sam's Club
Sands Charitable Trust
Sandscrest Retreat & Conference Center
Schenk Charitable Trust
Secret Serenity Med Spa
Security National Trust Company
Serra Foundation
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Snapshot Photography
St. Clairsville Blanket Brigade
St. Clairsville Senior Center
St. John Central High School
St. Vincent de Paul Parish School
Stonewall Jackson Resort
StratusWave Communications
The Capitol Grille
TJ's Sports Garden
Undo's Catering
United Way of Central Ohio
US Foods
Vee Corporation
The Vineyard Church
WesBanco Arena
WesBanco Bank, Inc.
West Alexander Presbyterian Church
West Liberty University
The West Virginia Department of Education
West Virginia Northern Community College
Wheelcraft Bike Shop
Wheeling Country Club
The Wheeling Fire Department
Wheeling Island Racetrack & Gaming Center
Wheeling Jesuit University
The Wheeling Park Commission
The Wheeling Symphony
Wheeling YMCA
Whitemann Wallcovering
WKKX Radio
WTRF
Ye Olde Alpha
Young's Cafeteria & Restaurant



CRITTENTON SERVICES, INC. IS:

- * An equal opportunity employer and does not discriminate on the basis of race, sex, color, or national origin with respect to the people who we serve or the people we employ
- * A 501(c)(3) charitable organization; financial statements are available upon request
- * Licensed by the West Virginia Department of Health and Human Resources as a behavioral health center, certified family preservation provider, residential maternity facility and child care agency
- * A member of the National Crittenton Foundation family and the West Virginia Child Care Association
- * Accredited by the Council on Accreditation (COA)

Crittenton Services, Inc. employs 134 people

16 Administration

61 Residential

30 Wellspring

19 Cradles to Crayons

14 Contract Employees



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A passion to help. The ability to deliver.





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